Question #1

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| Actors: | Primary: Customer.  Scecondary: Web Administrator. |
| Use-Cases: | Use-case Title: Online shopping. |
| Pre-condition: | * Customer must have internet connection. * Website must provide shopping items and their details for shopping. * The items must be available on the website. * The Customer details must be available to the website. |
| Trigger: | Using online shopping website. |
| Basic Flow | * Customer logs onto the website. * Customer enters his/her Customer name. * Customer enters his/her password. * Website authenticates the Customer name and password. * System allows the Customer to proceed to the main web-page. * Customer clicks on the “search items” and types the required item. * Customer clicks on the “search” button. * System displays the list of the available searched item. * Customer browsers the list. * Customer clicks on “View details” on the required item. * System displays the details of the selected item. * Customer clicks on the “Add to the Cart”. * System adds the item to the cart. * Customer clicks on the “Cart” icon to view the shopping cart list. * Customer clicks on the items in the “Shopping Cart” to update the cart. * System displays the final list. * Customer clicks on the “Order” to order the items in the “Shopping Cart”. * System displays the “Order status”. * Customer checks out by clicking “Ok” button. * System display the main web page. |
| Exceptions: | * Loss of internet * Web services are down * Uncertain Glitches |

ONLINE WEBSITE LOGIN

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| Actors: | Primary Actor : Customer. |
| Use-Cases: | Online website LOGIN |
| Pre-condition: | * User must have internet connection. * Website must be programmed to provide shopping items and their details for shopping |
| Trigger: | To use online shopping website. |
| Basic Flow | * User logs onto the website. * User enters his/her username. * User enters his/her password. * Website authenticates the username and password. * Website displays the error message * System allows the user to proceed to the main web-page. |
| Exceptions: | * Loss of internet connection * Uncertain Glitches * Web services are down |